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1 November 2016

Discontinuation Notice

NFP, Firenet and Phoenix Fire Alarm Systems

This notice advises that Kidde Australia (Kidde) will discontinue the manufacture of spare parts for NFP & Phoenix fire alarm panels, effective 1 November 2016. Kidde will support distributors of these products by offering final purchase opportunities to support their customers.

As you know, the NFP, Firenet & Phoenix fire alarm panels have been available in Australia and New Zealand for over 20 years and have become a popular brand in the region.

Over time, the standards for fire detection systems have changed significantly and technology has advanced, giving us the opportunity to develop a portfolio of reliable, high-performance products. These products can be built at a lower cost which ultimately provides a lower cost of ownership for the end-user. NFP, Firenet & Phoenix fire alarm panels in the field have now aged to the point where components have become obsolete and increasingly difficult to support into the future.

Distributors are encouraged to support the products currently in the field for a minimum of two (2) years from the date of this notice, or longer where practical and parts exist to support the application.

We recommend the Kidde EST/3X platform as the preferred migration product for the foreseeable future. NFP, Firenet and Phoenix owners will have the option to migrate to the Kidde EST/3X platform and Signature Intelligent devices. Please contact your local distributor for further information.

Should you have any questions or would like to discuss the above further, please contact George Perpina on +61 3 9518 5575 or email george.perpina@kidde.com.au.

Yours sincerely,

A handwritten signature in blue ink that reads "George Perpina".

George Perpina
Product Manager - Detection